



BS&A Software, Inc.
www.bsasoftware.com

January 14, 2010

Property-Based Software

- Assessing*
- Tax (County & Local)*
- Building Department*
- Delinquent Personal*
- Delinquent Tax*
- Drain Assessment*
- Drain Ledger*
- P.R.E. Audit*
- Special Assessment*

Fund Accounting Software

- General Ledger/Budgeting*
- Accounts Payable*
- Cash Receipting*
- Fixed Assets*
- Human Resources*
- Misc. Receivables*
- Payroll*
- Purchase Order*
- Time Sheets*
- Utility Billing*

Companion Software

- Internet Services*
- Animal License*
- Business License*
- Cemetery Management*
- Complaint Tracking*

TO: BS&A Assessing System Customers

RE: Pervasive Version Software Updates

Equalizer Assessing has recently been updated to include all the necessary forms and reports for the 2010 assessment cycle. Other routine software maintenance has been completed as well.

In prior years we sent a mailing to all customers in January that included an update CD and a letter detailing the significant program changes. In an effort to become a “green” company, we are now sending updates on CD only upon request. Over 90% of our users have internet access and routinely download BS&A updates from the web.

The detailed letter that got sent will be replaced with our “Program Change Log” – a chronological list of our software changes. The Program Change Log is available on our website.

It has always been our goal to make customer service a top priority. Please contact us if you require updates on CD (i.e., you have dial-up), and we will update your account accordingly. CDs will be mailed with a copy of the Program Change Log.

As always, if you have any questions, please contact Assessing support at (517) 641-8900 or asgsupport@bsasoftware.com.

Thank you,

BS&A Assessing Support Department