Receipt Printer Recommendations

BS&A Software has tested and confirmed the compatibility of the following Epson receipt printer models. Installation and support of these printer models is included in your annual Service/Support fee.

- Epson TM-H6000IV Model: M253A
- Epson TM-H6000III Model: M147G
- Epson TM-H6000III Model: M147H

While we strongly recommend using one of the above receipt printers, we are willing to assist in attempting to configure a non-supported printer model. If you choose to use a non-supported printer, please consider the following:

- We do not guarantee that a non-supported printer will be compatible with BS&A applications.

- It may take as long as a day or more to properly configure a non-supported printer to work with BS&A applications. Due to the time required for configuration, additional costs may be incurred.

BS&A Trainers: Trainers may be able to configure a non-supported printer to work correctly with BS&A applications. Please keep in mind that time spent configuring printers is time taken away from training. After factoring in the cost of paying a trainer to configure a printer, it is usually more cost effective to purchase a supported receipt printer.

BS&A IT Technicians: BS&A IT Technicians are typically able to configure a non-supported printer in less time than BS&A trainers. Utilizing the BS&A IT department will avoid consuming training time and money on printer configuration. The IT department will need to schedule a designated time to configure and test a non-supported printer, and BS&A IT labor rates will apply for this service.

BS&A Software Developers: If a case arises in which the IT department is unable to succeed in achieving compatibility with a non-supported printer, we can offer the services of our software developers. A developer is often able to manipulate the application to accommodate non-supported printer drivers. Custom software development labor rates will apply for this service.