Receipt Printer Recommendations

BS&A Software has tested and confirmed the compatibility of the following Epson receipt printer models. Installation and support of these printer models is included in your annual Service/Support fee.

- Epson TM-H6000IV Model: M253A

While we strongly recommend using one of the above receipt printers, we are willing to assist in attempting to configure a non-supported printer model. If you choose to use a non-supported printer, please consider the following:

- We do not guarantee that a non-supported printer will be compatible with BS&A applications.

- It may take as long as a day or more to properly configure a non-supported printer to work with BS&A applications. Due to the time required for configuration, additional costs may be incurred.

Discontinued Printers
- Epson TM-H6000III Model: M147H
- Epson TM-H6000III Model: M147G

At BS&A, we strive to provide accessories that suit our customers' needs. One such item was the Epson TM-H6000III, which offered check scanning capabilities. Unfortunately, Epson has discontinued this model, and no replacement model is available. We have done extensive testing of other products, none of which meet the standards we require in order to work with our software. We regret the inconvenience.

BS&A Trainers: Trainers may be able to configure a non-supported printer to work correctly with BS&A applications. Please keep in mind that time spent configuring printers is time taken away from training. After factoring in the cost of paying a trainer to configure a printer, it is usually more cost effective to purchase a supported receipt printer.

BS&A IT Technicians: BS&A IT Technicians are typically able to configure a non-supported printer in less time than BS&A trainers. Utilizing the BS&A IT department will avoid consuming training time and money on printer configuration. The IT department will need to schedule a designated time to configure and test a non-supported printer, and BS&A IT labor rates will apply for this service.

BS&A Software Developers: If a case arises in which the IT department is unable to succeed in achieving compatibility with a non-supported printer, we can offer the services of our software developers. A developer is often able to manipulate the application to accommodate non-supported printer drivers. Custom software development labor rates will apply for this service.