

# BS&A Pervasive Applications and Windows 7 or Newer

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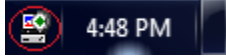
Questions? From your BS&A program, go to **Help>Contact Customer Support** and select **Request Support Phone Call** or **Email Support**. Or, you may call us at (855) 272-7638 and ask for the appropriate support department. Questions for our I.T. department may be submitted by phone (same number), or by emailing [tech@bsasoftware.com](mailto:tech@bsasoftware.com).

In order to use your BS&A Software Pervasive-based applications with Windows 7 or newer, you must have version 9.5 of Pervasive.

Please check the version of Pervasive before you install it. The installation disk should be clearly labeled V9 if it is the correct version.

Install the Pervasive V9 disk by placing it in your CD ROM and following the onscreen messages. Please do not change any of the options during installation as they are already set for you.

After installation, you will have an icon in the bottom right-hand side of your screen near the clock. The icon will appear as a computer



. Right click on this icon and click 'Stop engines and exit'.

Once you have done the above step, go to...

<http://www.bsasoftware.com/vista7.exe>

...to download the tool needed to run BS&A applications on Windows 7 or newer. You will be prompted to run or save the file. Click 'Run' to begin installation of the tool. Follow the onscreen messages. Again, do not change any settings; they are already set for you.